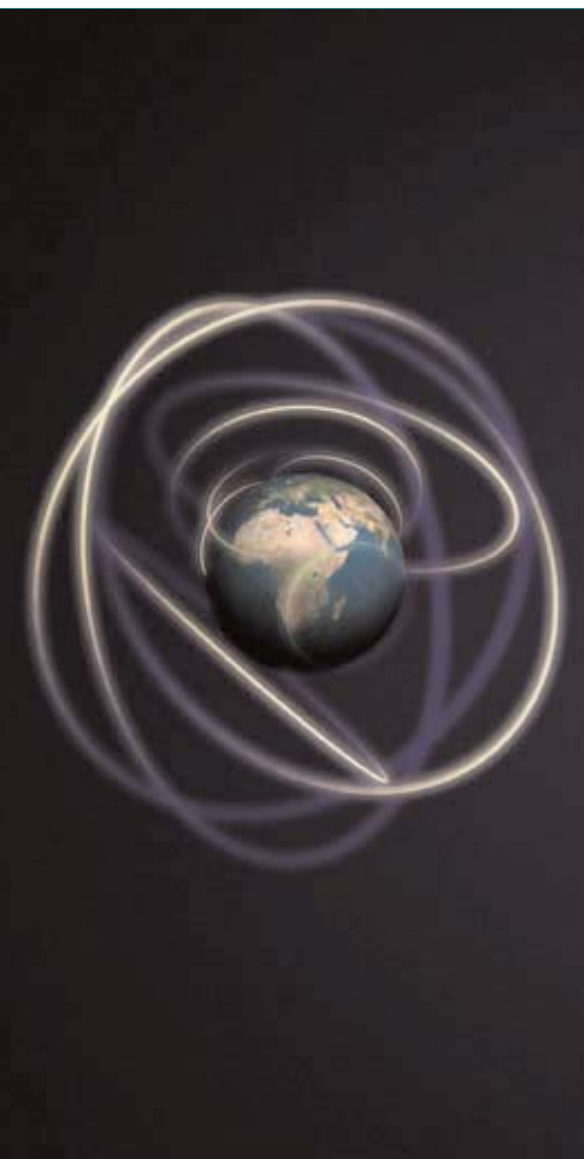




The Security of a Private Network with the Economies of a Shared Network

A secure private network is key to your business. But operating your own – even a virtual private network – can be expensive. Capital expenditures. Maintenance. IT staff. The costs add up quickly.

NTT/VERIO SafeGuard VPN Service gives you the network security of a private network with the economies of a shared network. Your hardware costs are cut. Your IT staff is freed up. Your data flows seamlessly over the reliable NTT/VERIO tier-one status Global IP Network.



SECURITY AND SUPPORT THAT KEEP YOUR NETWORK RUNNING

NTT/VERIO SafeGuard VPN Service delivers new levels of cost-effective security and support to your virtual private network. Our experienced engineers handle all network development and operation. Their deep network experience ensures that the network is always operational, completely private and secure. Expert 24x7x365 technical support gives you the assistance you need any time, day or night.

SECURITY AT THE NEXT LEVEL

NTT/VERIO SafeGuard VPN gives you a higher level of security to protect your corporate data – no matter how vast your network or how many servers run on it. SafeGuard VPN service uses a standards-based IPsec protocol to encrypt and then tunnel your traffic. Your data is encrypted from end-to-end over the entire network to ensure complete security. The VPN security devices are located on your premises, giving you physical control over each one. You are able to protect the security devices at all times and provide the level of physical security your security policy requires.



SECURE VPN MANAGEMENT FREES UP YOUR STAFF

VPN management can be extremely time consuming if done in-house. It is all too easy to underestimate the time and skills needed to manage any CPE-based VPN topology. To save your IT staff's valuable time, we manage your VPN network for you. We handle all IP configuration. We perform VPN configuration. We provide ongoing management functions for the VPN CPE on your network. This cost-effective service is made possible by our centralized, state-of-the-art VPN software management center.

Our customer installation engineers use the VPN management software to define an initial security policy and rule set for each VPN. The VPN management system automatically and securely distributes the rule set to each security device in the VPN. Modifications and updates can easily be incorporated into an existing rule set. The rule set can be redistributed to the appropriate nodes in a VPN in a matter of minutes. All without interruption to your VPN.

AUTOMATIC BACKUP AND RESTORE

The NTT/VERIO SafeGuard VPN Support Center provides a central repository for the most recent backup image from each of your IP VPN security devices. If a security device loses its configuration or a hardware failure occurs, the configuration is restored from the image stored in the software within minutes.

A VPN THAT GROWS WITH YOU

Adding nodes to your SafeGuard VPN to keep up with business growth is simple and cost effective. We ship a new security device to your site. You plug it in, and our VPN management center remotely performs the configuration. The new security device is a fully functional node on your VPN, virtually overnight. Choose to deploy your entire VPN immediately, or just a few nodes at a time as your business grows.

NTT/VERIO SAFEGUARD VPN.CPE SERVICE



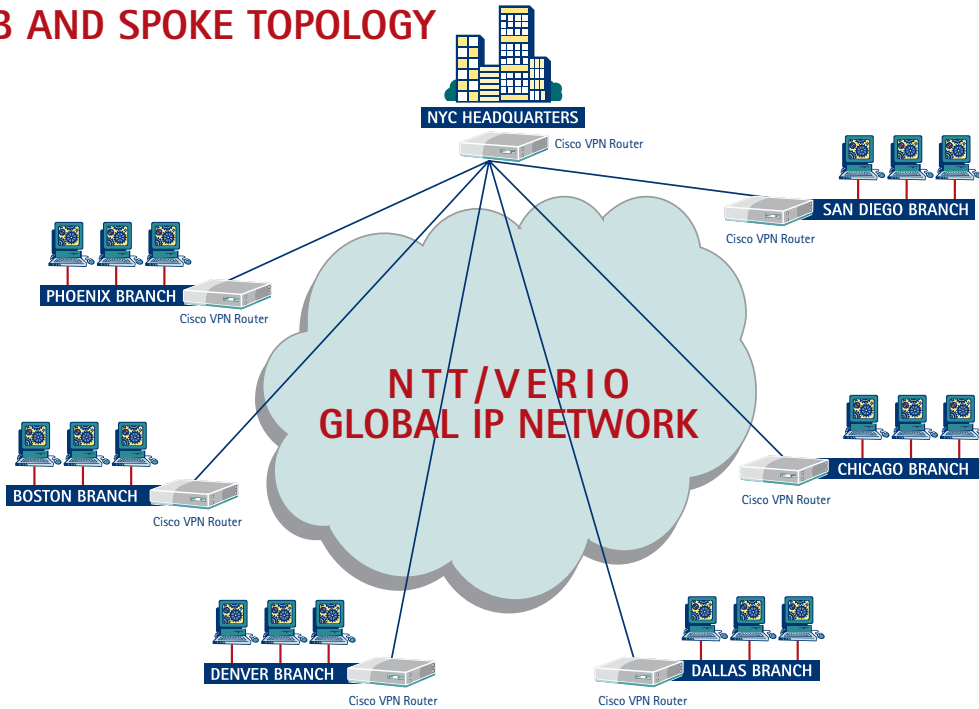
MULTIPLE VPN TOPOLOGIES TO MATCH YOUR NEEDS

NTT/VERIO SafeGuard VPN Service supports both standard network topologies – hub-and-spoke and full mesh. Hub-and-spoke directs all traffic to the central hub site with the option of restricting traffic between the spokes. This is often the case when you operate an Extranet. A fully meshed topology gives each site direct access to all other sites within the VPN. Either topology gives you the option of allowing protected networks to communicate through a firewall to public sites or to support split tunneling. Split tunneling allows for secure VPN communications plus public (unsecured) Internet communications. For added robustness, we can provide Internet Access at each VPN site. Or you may use a different provider for each site. No matter the number of your providers, all sites can be part of the same VPN – all managed by us.

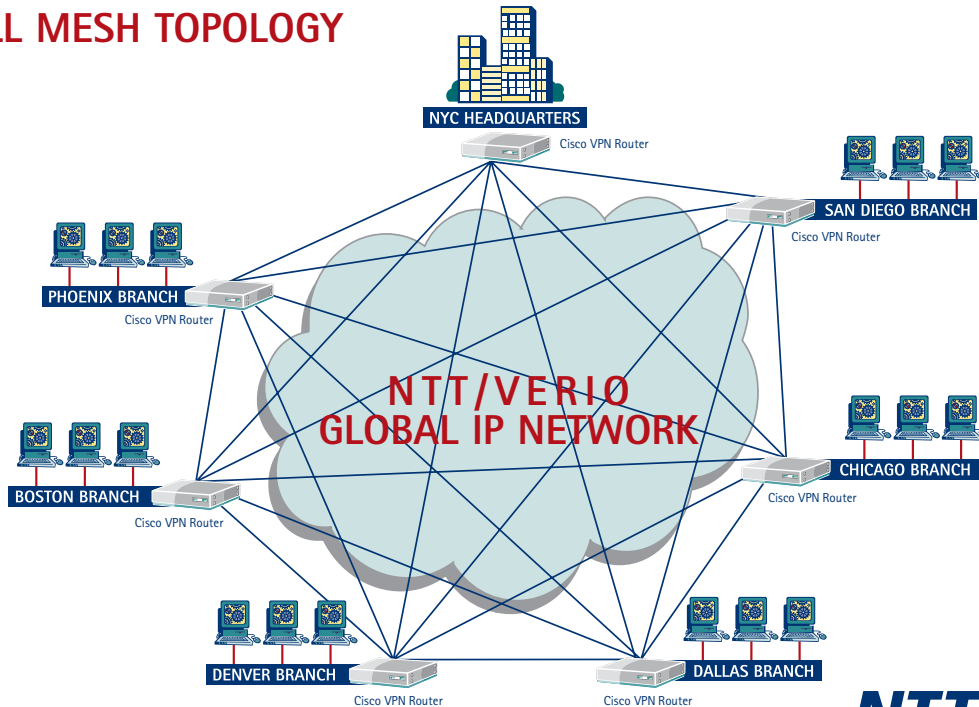


NTT/VERIO SAFEGUARD VPN.CPE SERVICE

HUB AND SPOKE TOPOLOGY



FULL MESH TOPOLOGY



PERFORMANCE GUARANTEED BY THE TOUGHEST SLAS IN THE INDUSTRY

We are committed to providing you with the absolute highest levels of network reliability. We are held to our promises by our stringent SLAs. When you receive Dedicated Access services from us, your service is backed by our Global IP Network Backbone SLA. As a SafeGuard VPN customer, you also receive a SafeGuard VPN specific SLA.

The SafeGuard VPN SLA covers three critical areas:

NOTIFICATION OF DOWN SAFEGUARD VPN DEVICE
In the unlikely event that one of your SafeGuard VPN should go down, you will be notified within 15 minutes of the alert. Notification will be as you request, either by telephone, e-mail or pager.
MEAN TIME TO REPAIR
In the event of VPN failure that does not require replacement hardware at your site, our goal is to complete repairs and restore VPN service within 4 hours of determination of the problem.
HARDWARE REPLACEMENT
Our goal is to replace defective hardware located at your site within 1 business day (24 hours/Monday thru Friday) of determination that replacement is necessary. We are also committed to completing the download configuration and testing of replacement hardware within 4 hours after you have notified us that the replacement hardware has been installed on your premises.

WORLD CLASS CUSTOMER SUPPORT FROM THE EXPERTS IN SECURITY

NTT/VERIO SafeGuard VPN customers receive Premier Customer Support - the most comprehensive support in the industry - to keep their networks private, secure and up and running. It is the highest level of reliable and responsible customer service available anywhere. The Premier Customer Support program enables you to access our most experienced technical support agents via a separate toll-free number without experiencing hold times. Our VPN Support Center in Dallas, Texas provides Premier Customer Support and centralized VPN wide functions that include:

- IP configuration and management
- VPN tunnel configuration
- 24x7x365 pro-active monitoring and management
- 2nd/3rd level VPN support

Our Support Staff are the best in the business. They are available 24x7x365 to apply their technical knowledge to any and all elements of your SafeGuard VPN Service. Their outstanding skill sets are the result of intensive training and years in the field:

- Experience providing technical support averages 2.5 years tenure
- Average speed of answering calls: one second
- Staff certification includes CCNA, CCNP, CCIE
- Proactive monitoring of customers with Enhanced Management System (EMS), using best of breed network management software from Micromuse
- Customer Satisfaction survey shows 100% of associates have 89% or better ratings

RECOGNIZED EXCELLENCE

Just how good is our customer support program? So good, it has been awarded the first annual Service Provider Excellence Award by Boardwatch magazine and Service Networks/ISPCON for excellence in customer service. The award recognizes top service providers for innovations and achievements. It was presented to us at the SERVICE NETWORKS/ISPCON show. Our customer support took top honors for increasing customer satisfaction levels through restructuring our call centers and support efforts.

STABILITY AND SECURITY PROTECT YOUR INVESTMENT

Your NTT/VERIO SafeGuard VPN Service is a valuable investment in your business, your customers and your future. We share in that investment, and are as dedicated as you are to protecting it. To ensure that your VPN delivers on its promise, we provide stability and security unsurpassed in the world today. Our stability flows from our corporate strength – created through the union of NTT Communications and Verio in 2000. NTT Communications is a wholly owned subsidiary of NTT Corporation – one of the world's largest telecommunications companies. With no corporate debt, we have the capital resources to continually invest in the research and development of advanced security measures. With our solid foundation, we are strongly positioned to provide the technological leadership that will always keep your SafeGuard VPN Service on the cutting edge.

MAKE US YOUR NETWORK PARTNER FOR THE FUTURE

Partner with us for world-class IP Security services that will keep your business moving ahead – today and far into the future. Find out how NTT/VERIO SafeGuard VPN can contribute to the growth and success of your business. Talk to one of our representatives at 1-888-GET-VERIO (1-888-438-8374). Or visit us at www.verio.com.



NTT/VERIO SAFEGUARD VPN.CPE SERVICE

THE RELIABILITY OF A FINANCIALLY STRONG TECHNOLOGICAL LEADER

NTT/VERIO solutions are a truly global set of solutions that were developed when NTT Communications and Verio joined together in 2000. As a single company, we provide a level of stability and technological leadership unsurpassed in the world today.

NTT Communications is a wholly owned subsidiary of NTT Corporation, one of the world's largest telecommunications companies. It commands the highest bond rating and, with no corporate debt, has the capital resources to continually invest in developing the most advanced technology.

Verio has more experience in the hosting industry than any other provider. We host more business Web sites than anyone else. With this solid foundation, we are strongly positioned to provide the IT solutions your business needs well into the future. You can count on us to be there when you need us. We're here today. We'll be here tomorrow.

NTT/VERIO SOLUTIONS — YOUR ISP PARTNER FOR THE FUTURE

Partner with us for world-class IP solutions that will keep your business moving ahead — today and far into the future.

FIND OUT HOW NTT/VERIO SAFEGUARD VPN CAN CONTRIBUTE TO THE GROWTH AND SUCCESS OF YOUR BUSINESS.

TALK TO ONE OF OUR REPRESENTATIVES AT 1-888-GET-VERIO (1-888-438-8374). OR VISIT US AT WWW.VERIO.COM.

